 End of Life Care Patient Charter 

**A charter for the care of people nearing the end of their life**

We want to offer people who are nearing the end of their life the highest quality care and support. We wish to help them live as well as they can, for as long as they can, therefore, if and when we need to we will…

* Help our patients think ahead to identify the choices they may face, assist them to record their decisions and do our best to ensure that their wishes are fulfilled, wherever possible, by all those who offer them care and support.
* Talk with them and the people who are important to them about their future needs. We will do this as often as they feel the need to, so that they can understand and prepare for everything that is likely to happen.
* Do all we can to help preserve their independence, dignity and sense of personal control throughout the course of their illness.
* Support the people who are important to them, both as they care for someone as they approach the end of life and with ongoing bereavement.

We also invite ideas and suggestions as to how we can improve the care and support that we deliver to our patients, the people who are important to them and others in similar situations.

For more information from your practice team please contact

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**Adapted and developed from work undertaken by**  