

Westgate Surgery

Philosophy and delivery of Care

Commitment to excellence

We want to provide quality care which promotes mutual respect, openness and support between patients, carers and the medical and nursing staff at the practice

We work hard to ensure the provision of a safe, secure, hygienic and positive environment for staff, patients, visitors, families and carers

We encourage strong links with our community and an understanding of the needs of Westgate residents by working with and involving our patient participation group

Personal Lists

We believe that the doctor patient relationship is the foundation of quality care. We feel that the more a patient sees their own doctor the more the doctor develops an understanding of the patient's needs. This personal relationship leads to better decision making.

The doctors work closely with practice colleagues and if another clinician has a greater understanding of a particular condition, they will seek advice and discuss management of cases with them as is good medical practice

Commitment to equality

All patients will be treated equally regardless of their age, sex, ethnic or social backgrounds.

We will treat everyone as individuals working to ensure patients understand their health needs and are involved in making decision about their health care.